

## Notice to the **DEPOSITORS** of the **Closed Cooperative Bank of Aurora**

The **Cooperative Bank of Aurora** ("Bank") with office address at Avenida Aurora St., Barangay 1 (Pob.), San Luis, Aurora, has been prohibited from doing business in the Philippines by the Monetary Board of the Bangko Sentral ng Pilipinas in accordance with Section 30 of Republic Act (R.A.) No. 7653 (New Central Bank Act) per MB Resolution No. 1550.A dated December 3, 2020.

R.A. No. 3591, as amended (PDIC Charter) mandates the PDIC, as Deposit Insurer, to pay all valid deposit accounts and insurance claims up to the maximum deposit insurance coverage of PhP500,000.00.

Depositors may file their deposit insurance claims starting on December 29, 2020. Processing and settlement of valid claims shall commence upon PDIC's completion of its examination of the deposit accounts in the bank, which is targeted on January 6, 2021.

### WHO ARE NOT REQUIRED TO FILE DEPOSIT INSURANCE CLAIMS?

Depositors with valid deposit accounts with balances of PhP100,000.00 and below, provided they:

1. Have no obligations with the Bank, or have not acted as co-makers of these obligations, or are not spouses of the borrowers;
2. Have complete mailing address found in the bank records or have updated their addresses through the Mailing Address Update Form (MAUF) of PDIC; and
3. Have not maintained the account under the name of business entities.

Postal Money Orders (PMOs) will be sent to these depositors at their respective mailing addresses found in the bank records or indicated in the MAUF.

### WHO ARE REQUIRED TO FILE DEPOSIT INSURANCE CLAIMS?

Depositors:

1. With valid deposit accounts with balances of more than PhP100,000.00;
2. With outstanding obligations with the Bank, either as borrower, co-maker, or spouse of borrower;
3. With incomplete mailing address found in the bank records or failed to update them through the MAUF;
4. With accounts under the name of business entities;
5. With accounts not eligible for early payment, regardless of type of account and account balance; and
6. Who are deceased, whose filing of claim is thru the legal heirs.

### WHAT ARE THE BASIC REQUIREMENTS FOR FILING DEPOSIT INSURANCE CLAIMS?

1. Completely filled out PDIC Claim Form, may be downloaded at [http://www.pdic.gov.ph/files/New\\_PDIC\\_Claim\\_Form.pdf](http://www.pdic.gov.ph/files/New_PDIC_Claim_Form.pdf). The Claim Form needs to be signed and notarized. Depositor must ensure that the signature on the Claim Form is similar with the signature in the bank records and the valid IDs submitted.
2. ORIGINAL evidence of deposit such as: Savings Passbook and/or Certificate of Time Deposit.
3. ONE (1) VALID ORIGINAL PHOTO-BEARING IDENTIFICATION DOCUMENT (ID) with signature of depositor (e.g. Driver's License, SSS/GSIS ID, Senior Citizen's ID, Passport, PRC ID, OWWA/OFW ID, Seaman's ID, Alien Certificate of Registration ID, Voter's ID). It is recommended to bring at least TWO (2) VALID IDs in case of discrepancies in signature.
4. For depositors below eighteen (18) years old, photocopy of Birth Certificate from the Philippine Statistics Authority (PSA) or duly certified copy issued by the Local Civil Registrar, and valid ID of the parent.
5. Original copy of a notarized/authenticated Special Power of Attorney of depositor or parent of a minor depositor, if claimant is not the signatory in the bank records. A sample form of the Special Power of Attorney (SPA) may be downloaded from the PDIC website, [http://www.pdic.gov.ph/files/spa\\_claims.pdf](http://www.pdic.gov.ph/files/spa_claims.pdf).

The depositors are further advised that additional documents and/or original copy of documents submitted via e-mail may be required by PDIC, as necessary, in the course of evaluation and processing of claims.

### HOW TO FILE CLAIMS FOR DEPOSIT INSURANCE?

CLAIMS MAY BE FILED THROUGH ANY OF THE FOLLOWING MODES:



#### Online via e-mail at [cbaurora-pad@pdic.gov.ph](mailto:cbaurora-pad@pdic.gov.ph)

Scanned copies of the original, signed and accomplished notarized Claim Form, evidence of deposit (i.e., savings passbook, certificate of time deposit, etc.), and one valid photo-bearing ID with the depositor's signature should be attached to the e-mail. Scanned copy or photo image of the first and last pages of the passbook, or the front and back portion of the certificate of time deposit should be sent as e-mail attachments.



#### Through Postal Mail or Courier addressed to:

Public Assistance Department  
Philippine Deposit Insurance Corporation  
3rd Floor, SSS Building, 6782 Ayala Avenue corner V.A. Rufino St., Makati City 1226



**Personally starting December 29, 2020** at the PDIC Public Assistance Center (PAC) located at the 3rd Floor, SSS Bldg., 6782 Ayala Avenue corner V. A. Rufino Street, Makati City, 8:00 AM to 5:00 PM, Monday to Friday (except holidays).

In compliance with health safety protocols and standards, personal filing at the PDIC's PAC shall be on appointment basis. To make an appointment, depositors may call the Public Assistance Hotline at (02) 8841-4141, or at Toll Free number 1-800-1-888-7342, or 1-800-1-888-PDIC (accessible thru landline and Smart/Sun subscribers), or send an e-mail to [cbaurora-pad@pdic.gov.ph](mailto:cbaurora-pad@pdic.gov.ph), or send a private message at PDIC's official Facebook account, [www.facebook.com/OfficialPDIC](http://www.facebook.com/OfficialPDIC).

For claims filed personally, or via postal mail, or courier service, depositors are advised to submit the accomplished and signed notarized Claim Form, original Savings Passbook and/or Certificate of Time Deposit and photocopy of one (1) valid photo-bearing ID with depositor's signature. Please present original ID when filing personally at PDIC's PAC.

### WHEN IS THE LAST DAY/DEADLINE TO FILE DEPOSIT INSURANCE CLAIMS?

Depositors who are required to file claims for deposit insurance may file their claims until **December 9, 2022**. After December 9, 2022, PDIC, as Deposit Insurer, shall no longer accept any claim for insured deposits maintained with the said closed Cooperative Bank of Aurora pursuant to the provisions of R.A. 3591, as amended.

PDIC, as Deposit Insurer, requires personal data from depositors to be able to process their claims and protects these data in compliance with the Data Privacy Act of 2012.

### IMPORTANT REMINDERS IN FILING CLAIMS

1. For depositors below 18 years old, a parent should sign on the Claim Form. For **By** or **ITF** accounts, the agent as disclosed in the bank records may sign on the Claim Form. For joint accounts: "**OR, AND/ OR, AND**", each depositor in the joint account should accomplish and sign separate Claim Forms.
2. PDIC will not accept claims which are incomplete/lacking in requirements. Other documents may be required by PDIC in the course of processing of claims.
3. The Claim Form, *pro-forma* affidavits, documents and processing or payment of all deposit insurance claims are free of charge.
4. For business entities, deceased depositors and depositors who executed a Special Power of Attorney (SPA); only authorized representatives should sign on the Claim Form.